SHARED SERVICES: Bucks County Examples

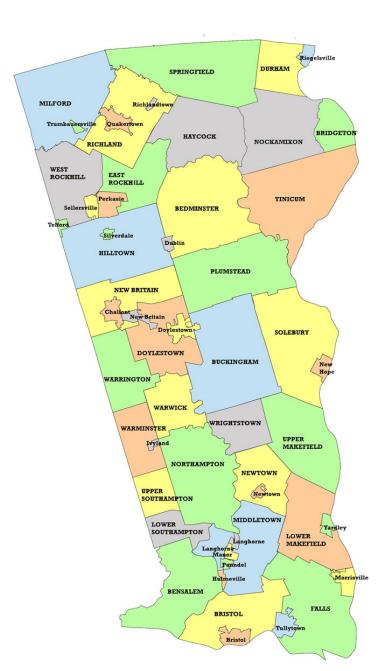
Stephanie Teoli Middletown Township Manager

June 7, 2013

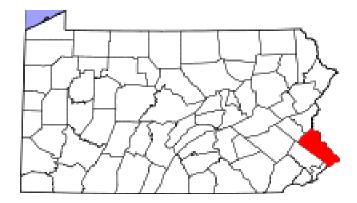
Examples

- Bucks County Consortium
- Delaware Valley Trusts
- Towns Against Graffiti (TAG)

Bucks County Consortium



Bucks County, Pennsylvania



Bucks County Consortium

- Initiated in 1980
- Discussion of common interest areas
- Monthly meetings led to the official creation of the Bucks County Consortium

Bucks County Consortium

 Today includes 38 communities, operating under formal Articles of Agreement adopted by membership

Articles of Incorporation

- Voluntary organization
- Seeking solutions to mutual problems for mutual benefit
- Combining resources to meet challenges

Wide Variety of Inter-municipal Programs

- Joint Bidding
- Addressing Governmental Mandates
- Personnel and Labor Relations

Joint Bidding

- Road Salt
- Heating Oil
- Gasoline/Diesel Fuel
- Road Materials
- Pipe
- Leaf Recycling Bags
- Road Paint



Programs Addressing Governmental Mandates

- Drug Testing Program
- Cooperative Effort to address Storm water Management Regulations
- Healthcare Legislation



Personnel and Labor Relations

- Labor Contracts
- Annual Salary Survey
- Personnel Policies
- Training



Monthly Programming

- Annual budgeting roundtable
- Meetings with elected officials at other levels of government
- Discussion of timely topics
 - Social media
 - Economy
 - Performance Measurement
- Joint Programming with Montgomery County Consortium

Benefits - Financial Savings

- **Joint Bidding:** advertising costs, bulk purchasing savings, contract administration, staff time.
- Addressing Mandates: power of group, less duplication of effort, access to higher-level professionals
- Personnel/Labor Relations: access to information can lead to savings, cost reduction for group training

Other benefits

- Knowledge sharing
- Mentoring of junior managers
- Networking with peers



Delaware Valley Insurance Trusts







What are Delaware Valley Insurance Trusts?

- Risk-sharing pools
- 94 public entity members
- Members opt to voluntarily leave commercial insurance market and share, or collectively retain, risk
- Delivering tailored, quality coverage for significantly lower administrative overhead



Risk pooling coverage lines

- Property & Liability (DVIT)
- Workers Compensation (DVWCT)
- Health & Dental (DVHIT)



Management

- Trusts governed by a Board of Trustees
- Each municipality receives one (1) vote on the Board; voting is not weighted.
- Executive Committee provides management oversight

Trust	Initial Members	Premium	2011 Membership	2011 Premium
DVIT	18 (1989)	\$3 Million	38	\$7.7 Million
DVWCT	27 (1992)	\$3.1 Million	58	\$9.5 Million
DVHIT	16 (1999)	\$6.8 Million	83	\$75 Million

Overall advantages

- Excess funds returned to membership:
 - Dividends
 - Rate Stabilization Fund
 - Multi Trust Discounts
 - Loss Control Grants
- Coverage levels and technical services greatly surpass conventional insurance programs.
- Conservative premium-to-surplus ratio.

Towns Against Graffiti



Towns Against Graffiti

- Cooperative program formed in 1997
- 9 Municipalities
 - Bensalem Township
 - Bristol Borough
 - Bristol Township
 - Falls Township
 - Lower Makefield Township
 - Lower Southampton Township
 - Middletown Township
 - Penndel Borough
 - Tullytown Borough

History

- Proliferation of graffiti in early 1990s
- Association of graffiti with gang activity
- Effort initiated by Mayor of Bensalem



Getting Started

- Working committee
 - Elected officials and police
- Gain bipartisan support of elected officials
- Goal
 - Full time employee and equipment to provide graffiti removal

Getting Started

- Fundraising:
 - Corporate Donations
 - Grants



Three pronged approach

- Graffiti Abatement Legislation
- Graffiti Removal and Criminal Enforcement
- Community Awareness



Graffiti Abatement Legislation

- Zero Tolerance Ordinance
 - Possession of aerosol container of spray paint or broad-tipped indelible marker by any minor is prohibited on all public property
- Prohibition of Sale to Minors
 - Sale to minors prohibited

Graffiti Removal and Criminal Enforcement

- Graffiti hotline
- Response from full-time employee
- Removal within 48 hours
- Photo documentation of all "Tags" for use in enforcement
- Coordination with schools



Community Awareness

- Public involvement in fight against blight
- TAG hotline



Addition of Litter Removal Program

- Public Partnership with Department of Corrections
- 5 days/week
- All main thoroughfares



Results

- More than 10,000 sites addressed since inception
- Because graffiti is about recognition, prompt removal has led to a reduction in incidents
- 57,000 bags of trash
 3,300 tires collected
 since 2002



Questions?

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