



Addressing Turnover in the Transit Industry

A Design-Thinking Workshop for Transit and Workforce Practitioners

The median age of transit workers is 51. Research indicates that approximately 50% of the transit industry's workforce will retire over the next 10 years. Due to this demographic shift, demand for increasingly sophisticated skills, gaps in training, and industry perceptions, the transit industry needs to address these workforce and human capital issues that are critical to the continuing success of the industry. This workshop will highlight these workforce trends and strive to pinpoint the contributing factors. Learning from a panel of professionals in the transit and workforce development industries, participants will work in groups to think through the problems and uncover solutions to mitigate the challenges of attracting and retaining the next generation of transit workers.

Thursday, May 30, 2019 | 9:00 am - 12:30 pm at the Delaware Valley Regional Planning Commission
Conference Center, 8th Floor | 190 N. Independence Mall West | Philadelphia, PA 19106

8:30 am | Coffee and Networking

9:00 am | Welcome and Introductions

9:10 am | Panel of Experts

Ms. Jackie Linton, SPHR, SHRM-SCP, MBA Advisor, Fox School of Business at Temple University (Moderator),
Mr. Dan Amspacher, Director of Strategic Initiatives, SEPTA, Ms. Jeanne M. Victor, Chief of Human Resources &
EEO/AA, NJ TRANSIT, Ms. Mohona Siddique, The Economy League, Mr. David Donald, PeopleShare

10:00 am | Break

10:15 am | Design-Thinking Group Exercise

Ms. Michelle Histan, Director of Innovation at Independence Blue Cross and Assistant Professor at Temple University

12:15 pm | Next Steps

12:30 pm | Adjournment and Lunch

To register: <https://dvrpc.ticketleap.com/transitturnover/>



as well as many other services our award-winning faculty and dynamic instructional design team can provide.

About Temple | The Center for Executive Education leads Corporate Partnership engagements for the Fox School of Business and strives to develop long term academic-corporate relationships with industry leaders throughout the greater Philadelphia area. Fox is committed to bringing value to these relationships through tuition scholarships, consulting services, executive speaking engagements, mentorships and immersion visits, as well as many other services our award-winning faculty and dynamic instructional design team can provide.



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